

TERMS AND CONDITIONS

Pet Policy

Pets are not allowed in this hotel.

Payment conditions

We accept payments with Visa, Mastercard and American Express.

Advance Payment is also accepted by Bank transfer

Children and Babies

Baby cot with bed linen and bath towel can be requested free of charge.

OUR COMMITMENT

Best online price guaranteed

Secure online booking system

No hidden fees

Check in from 2.00 pm

Check out: before 11.00 am

If you arrive before check in time we have a luggage-room for your use at no extra cost to you – until your room is ready.

If you wish a late check out, please consult the reception at least one-day in advance both to see availability and costs of this service.

Bed linen, change of towels and room-cleaning is included in rates.

In agreement with the Spanish legislation, according to the article 7 of the law 7/2012, of October 29, we would like to inform all clients that cash payments for equal or superior amount to 2.500 € will not be accepted from residents in Spain.

If you are not a resident in Spain sufficient documentation must be provided.

Cancellation policy (Accommodation)

If you must cancel the accommodation contract it will be free of charge up to 48 hours at the latest before the arrival date. The accommodation provider has the right, in the case of a non-appearance of the guest or within 48 hours before the agreed arrival day, to withdraw one night from the card provided.