

Accommodation

Reservation conditions (Accommodation)

The payment of your reservation will be settled at the hotel but a preauthorization can be requested to the client's credit card in order to check its validity. The Hotel won't charge your credit card for reservations in standard rate. The first night will be charge when booking with special rates, offers and packages like our offer Early Booking.

Your reservation does not include any extra services not specified in the booking process, such as parking, phone calls, laundry, etc ... Requests for bed types in the room, views, smoking, etc.. will be dealed under availability. We'll try to do our best to meet your requests.

The modification of the reservation dates or room type will be dealed under availability and may have an extra charge.

Your reservation is guaranteed until 16:00 hours on arrival day. If you anticipate you will be arriving later then please contact us to reconfirm your reservation. Otherwise the Hotel reserves the right to cancel your reservation and implement the policy of cancellation or NO SHOW. In case of NO SHOW, an amount equal to the first night will be charged.

Cancellation policy (Accommodation)

You may cancel your reservation under general conditions for free until 15 p.m. on the day before your arrival. After that moment, an amount equal to the first night will be charged to your credit card.